

Call Detail Records Request Form

To obtain Call Detail Records for active Optimum Mobile Telephone Number(s), this form must be completed in its entirety for the specified Optimum Mobile account by the current named account owner. Call Detail Records will be delivered by email to the account's Sign-In Email Address. You may be contacted should we have any questions regarding this form. Requests may take up to (3) weeks to process.

Instructions / Checklist	
<input type="checkbox"/> Review "Instructions / Checklist" <input type="checkbox"/> Complete "Section 1 – Account Information" <input type="checkbox"/> Complete "Section 2 – Call Detail Record Request Information" <input type="checkbox"/> Copy of Identification for Current Account Owner (e.g. Driver's License, Military ID, Passport, Permanent Resident Card)	<p style="color: orange;">Send completed form along with identification to:</p> <p style="text-align: center;">Altice USA Attn: Shared Services (CDR) 1111 Stewart Ave Bethpage, NY 11714 <small>OR</small> Fax to 516-803-1688</p>

Section 1 – Account Information (must include copy of identification)	
Account Owner Name: _____	Account #: _____ Account PIN: _____
<small>Account PIN can be reset on Optimummobile.com</small>	
Street: _____	
City: _____	State: _____ Zip: _____
Contact Phone #: _____	Optimum Mobile Sign-In Email Address: _____
<small>must be email address used to sign into your Optimum Mobile account</small>	
Signature of Account Owner: _____	Date: _____
<i>I represent that I am the named owner of the specified Optimum Mobile account and authorize Optimum Mobile to send my Call Detail Records to the specified account's Sign-In Email Address.</i>	

Section 2 – Call Detail Record Request Information	
<p>Indicate if you are requesting Inbound and/or Outbound records:</p> <input type="checkbox"/> Inbound & Outbound <input type="checkbox"/> Inbound only <input type="checkbox"/> Outbound only	<p>Indicate specific month(s) & year(s) requested: <small>Note: Requests can be made for specific day(s), date ranges (Example: 9/23/2020 to 9/28/2020) or by a whole calendar month(s) (Example: January 2020-February 2020).</small></p> <p>Date(s) & Year(s) Requested:</p> Tel #: _____ Date(s) & Year(s): _____ Tel #: _____ Date(s) & Year(s): _____ Tel #: _____ Date(s) & Year(s): _____ Tel #: _____ Date(s) & Year(s): _____ Tel #: _____ Date(s) & Year(s): _____
<p>Note: Inbound call detail records do <u>not</u> include private and/or blocked calls. A Subpoena or Court Order is required to obtain these records. If needed, contact the Subpoena/Court Order Hotline at 800-291-2491.</p>	
<p>Type of Calls Available</p> <ul style="list-style-type: none"> • Current Year to Date (Contains all Inbound and Outbound calls, including Toll Free and International Calls) • 2 Prior Calendar Years (Contains all Inbound and Outbound calls, including Toll Free and International Calls) • 3 - 6 Prior Calendar Years (Contains Inbound Toll Free and Outbound International calls ONLY) 	