

Residential – Transfer Account Ownership

To transfer the account ownership to another person, this form must be completed in its entirety for the specified Optimum Mobile account, by both the current account owner and the prospective new account owner.

Instructions / Checklist	Send completed form along with identification to:
<input type="checkbox"/> Review “Instructions / Checklist” <input type="checkbox"/> Complete “Section 1 – Current Account Owner Information” <input type="checkbox"/> Complete “Section 2 – New Account Owner Information” <input type="checkbox"/> Copy of Identification for Current Account Owner (e.g. Driver’s License, Military ID, Passport, Permanent Resident Card) <input type="checkbox"/> Copy of Identification for New Account Owner (e.g. Driver’s License, Military ID, Passport, Permanent Resident Card) <input type="checkbox"/> Provide New Account Owner with Account Credentials Sign-In Email Address, Password and Account PIN	Optimum Attn: Shared Services 1111 Stewart Ave Bethpage, NY 11714 OR Fax to 516-803-1688

Section 1 – Current Account Owner Information (must include copy of identification)

Current Account Owner Name: _____ Account #: _____ Account PIN: _____

Street: _____

City: _____ State: _____ Zip: _____

Contact Phone #: _____ Contact Email Address: _____

Signature of Current Account Owner : _____ Date: _____

IMPORTANT: You will need to disclose the Sign-In Email Address, Password and Account PIN for this account to the New Account Owner. Your current payment methods will remain on the account until the new account owner replaces with their payment methods. If Optimum Mobile is unable to complete this account ownership transfer request for any reason, you will still continue to be responsible for this account, including any current and future outstanding payments.

You agree that you are authorizing Optimum Mobile to remove your name from the above referenced account and provide the new account owner designated below with access to and control of the account. All responsibility for the account (including but not limited to financed devices) will become the responsibility of the new account owner. Additionally, you acknowledge that any credits and/or refunds issued to this account will be issued to the new account owner as of the effective date of the account transfer. You further acknowledge, and by signing above, provide affirmative consent, for Optimum Mobile to provide the new account owner with access to certain personal and sensitive information associated with the account, such as such as payment history and historical calling records. You agree to disclose to the new account owner with the Optimum Mobile Sign-In Email Address, Password and Account PIN associated with the account.

Section 2 – New Account Owner Information (must include copy of identification)

New Account Owner Name: _____ Social Security #: _____

Street: _____

City: _____ State: _____ Zip: _____

Contact Phone #: _____ Contact Email Address: _____

New Account Owner Signature: _____ Date: _____

You authorize Optimum Mobile to change the name on this account to your name, as indicated above, and by signing above, provide consent to accept transfer of the account to you. You agree to assume full responsibility for the account, (including but not limited to payment of financed devices) and all outstanding balances due on the account as of the effective date of the account transfer. It is also recommended that you sign in to <https://optimummobile.com> to change the Sign-In Email Address, Password and Account PIN to prevent access to your account by the previous account owner. You will also need to update the payment methods to your preferred payment methods. You understand that any promotional offers currently applicable to the account will continue pursuant to the same terms and conditions of the initial offer. You agree to abide by the Optimum Mobile Customer Service Agreement available at <https://www.optimum.com/mobile/legal/terms-and-policies>. Please allow approximately (15) business days for processing.